



OPENING DOORS TO THE WORLD SINCE 1980!

• CULTURAL HOMESTAY INTERNATIONAL •

A NON-PROFIT EXCHANGE PROGRAM

104 BUTTERFIELD ROAD, SAN ANSELMO, CA 94960-1565, USA

(415) 459-5397 • Toll Free 1 800 432 4643 • Fax (415) 459-2182

E-mail: chiwt@chinet.org • www.chinet.org

INSURANCE: (BULSTRAD TRAVEL INSURANCE) MONDIAL ASSISTANCE.

If you need medical attention or treatment, please call:

MONDIAL ASSISTANCE 24-HOUR MEDICAL ASSISTANCE LINE: 1-866-566-0386

**YOU MUST CALL Mondial Assistance WITHIN 48 HOURS OF YOUR EMERGENCY!
After 48 hours, they will not be able to assist you with reimbursement!**

YOUR POLICY NUMBER IS #523008

Present your ID Card when you arrive at the doctor's office/hospital. The receptionist can call the toll-free number for verification of your coverage. In the event of an emergency or accident, you may not have the time to call the Assistance Line immediately. **The Assistance Line must be notified within 48 hours of any accident or illness, or the insurance will not reimburse your claim!** If you are unable to call, someone else must call e.g. the doctor or nurse, your friends, etc.

Important Information about your Insurance!!

- This is not a comprehensive, long term insurance program, but a travel health insurance intended to cover sudden illnesses, injuries and accidents.
- Please call **1-866-566-0386** to schedule a doctor's appointment through **Mondial Assistance**. They will schedule the doctor's appointment with an approved provider. **Doctor's appointments must be scheduled through this number and through the insurance agency!** If you schedule a doctor's appointment independently, you may not be reimbursed.
- The policy is not intended to cover chronic illnesses, long term problems or specialists. If you become seriously ill and do not improve after visiting the doctor, you will need to return home.
- Insurance does not cover pre-existing conditions that the participant had before the program, nor routine exams/check-ups or routine dental treatments.
- **There is a \$100 deductible to be paid by the participant for each doctor's visit, not to exceed \$500 per illness/event.**
- Participants are responsible for 25 percent of the cost of prescribed medicines and medical tests including lab tests, X-rays and MRI's.
- Be aware if you participate in high intensity recreational activities such as, hang-gliding, motor-sporting underwater sports, bungee jumping or skiing, you do so at your own risk. The insurance policy does not cover any medical expense resulting in injury from any high-risk recreational sports

CHI during business hours (9AM-5PM Pacific Time), Toll Free 1-800-432-4643 ex 510.